Phone guide

FOR UNIT OWNERS

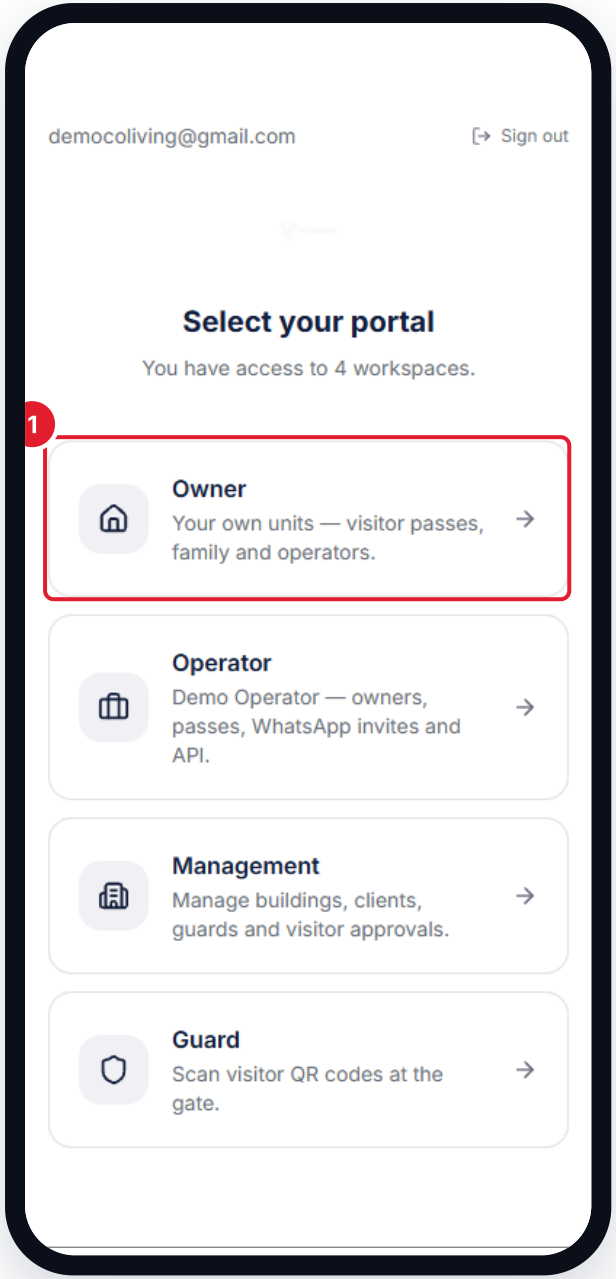
Create a visitor pass

IN THIS GUIDE

1. Open the Owner workspace
2. Go to History
3. Fill in the visitor’s details
4. Contact and dates
5. The pass is ready

Expecting a guest at your unit? Fill in their details and they get a link with a QR code to show at the guard house.

AntlerSecurity · security.antlerzone.com · Antlerzone Sdn Bhd · November 2026

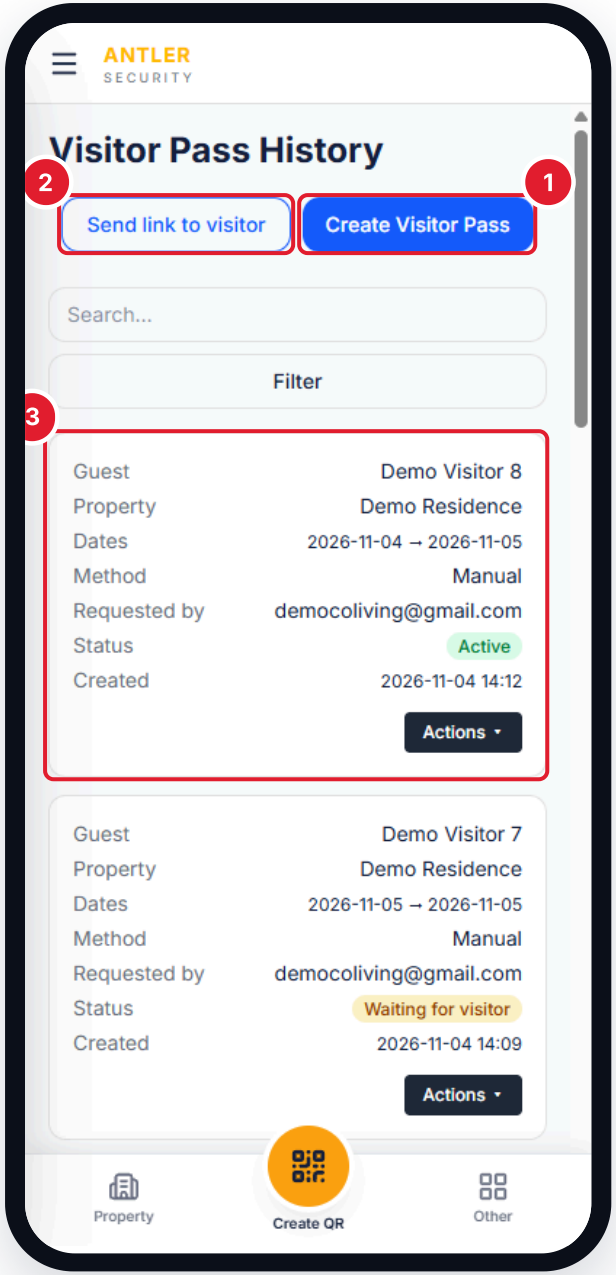


STEP 1

Open the Owner workspace

Sign in to the AntlerSecurity app (or security.antlerzone.com) with your email. One login can hold several roles, so pick the one you need.

1. Tap **Owner**.



STEP 2

Go to History

History lists every pass for your unit — including the ones your operator created.

1. Tap **Create Visitor Pass**. (Also the **Create QR** button.)
2. Or **Send link to visitor** to let them fill in their own details.
3. Each pass: visitor, dates, who requested it and status.



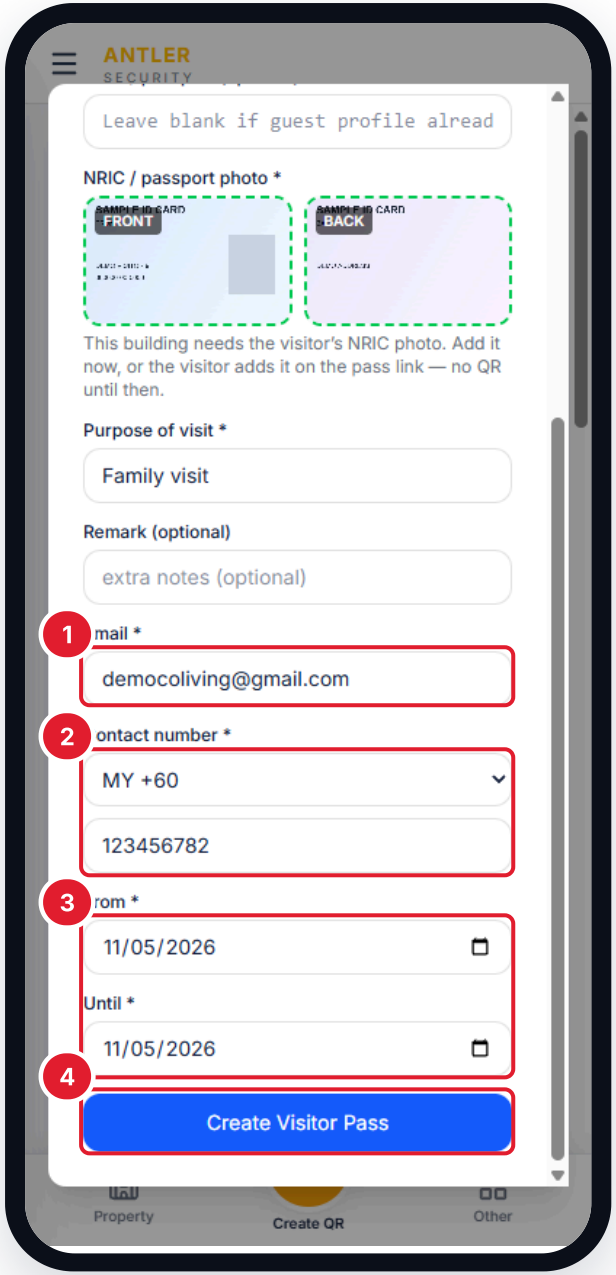
STEP 3

Fill in the visitor's details

Fields with * are required.

1. Your unit.
2. Visitor's name.
3. NRIC photo, front and back (only if the building asks).
4. Purpose of visit.

> Only shown if the building asks for it. No photo yet? The visitor adds it on the pass link (B1: no QR until then).

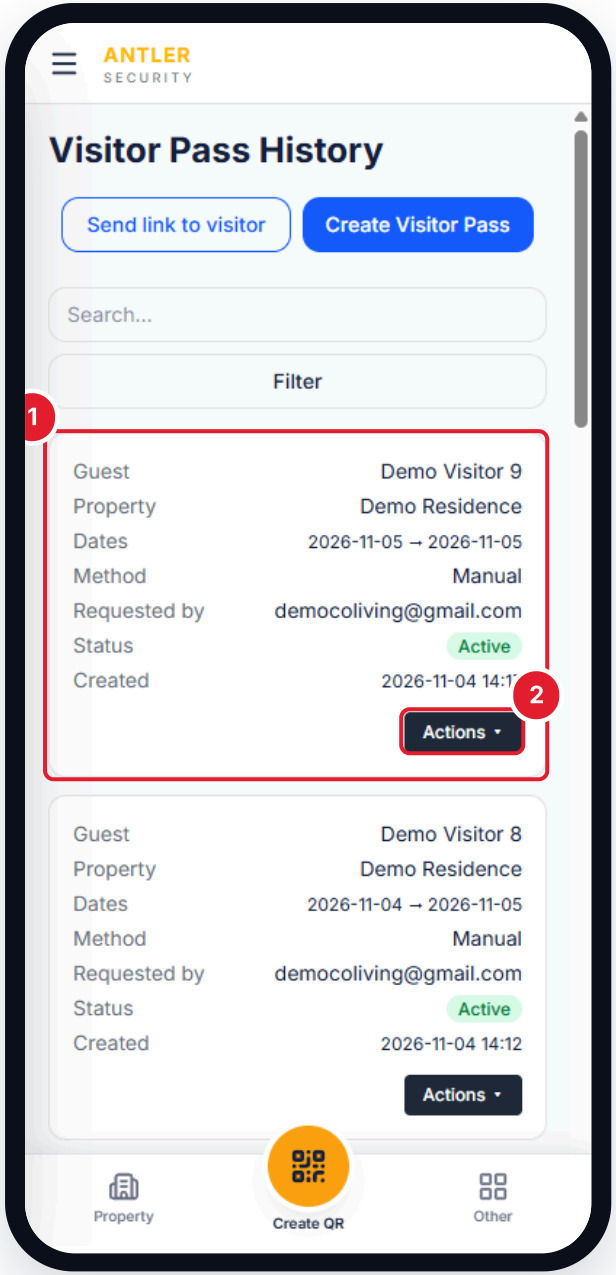


STEP 4

Contact and dates

Scroll down to finish the form.

1. Visitor's email — the pass link is sent here.
2. Visitor's phone.
3. Visit dates.
4. Tap **Create Visitor Pass**.



STEP 5

The pass is ready

The pass is at the top of History and its link is copied for you — paste it to your visitor. They also get an email.

1. Your new pass.
2. **Actions → View detail / Copy text.**

> The visitor opens the link and shows the QR at the gate (see the Visitor guide). Typed the wrong email? **Actions › Edit email.**