Desktop guide

FOR UNIT OWNERS

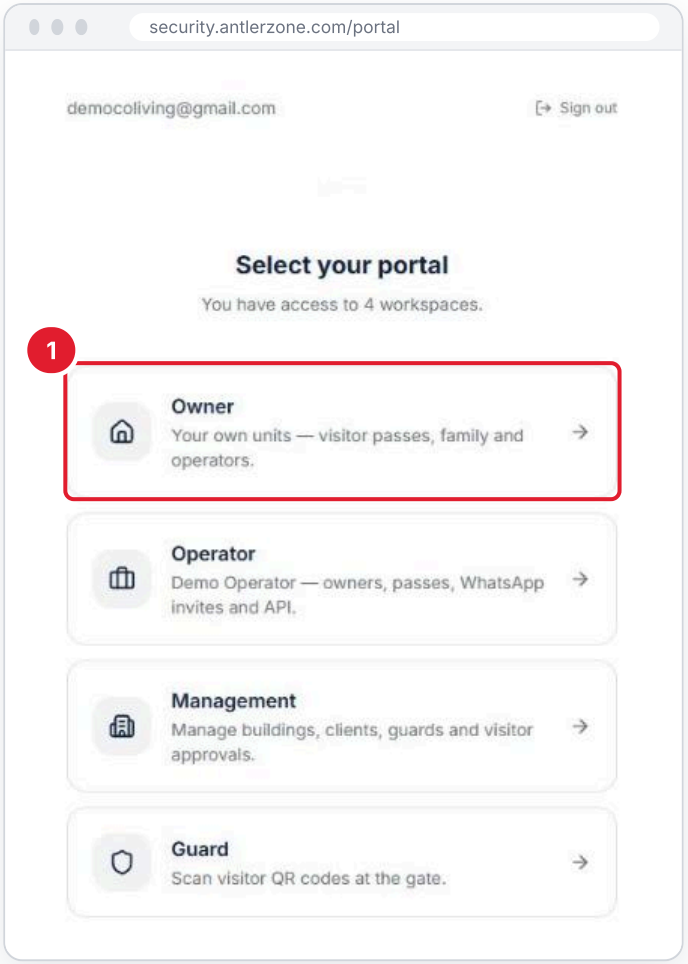
Authorise an operator

Let the company that runs your unit (homestay, coliving or cleaning operator) create visitor passes for it. You choose which units each operator can use, and you can remove them any time.

IN THIS GUIDE

1. Open the Owner workspace
2. Add the operator by email
3. The operator is added — now bind a unit
4. Open your unit
5. Tick the operator and save
6. Check who has access

AntlerSecurity · security.antlerzone.com · Antlerzone Sdn Bhd · November 2026

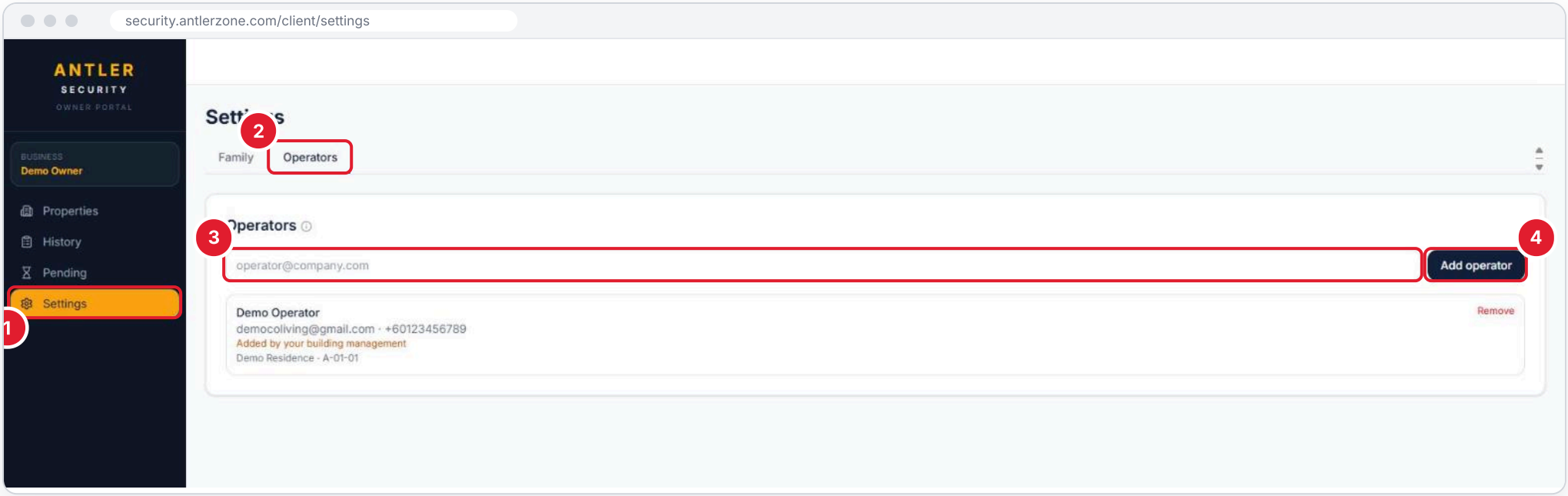


STEP 1

Open the Owner workspace

Sign in to the AntlerSecurity app (or security.antlerzone.com) with your email. One login can hold several roles, so pick the one you need.

1 Tap **Owner**.

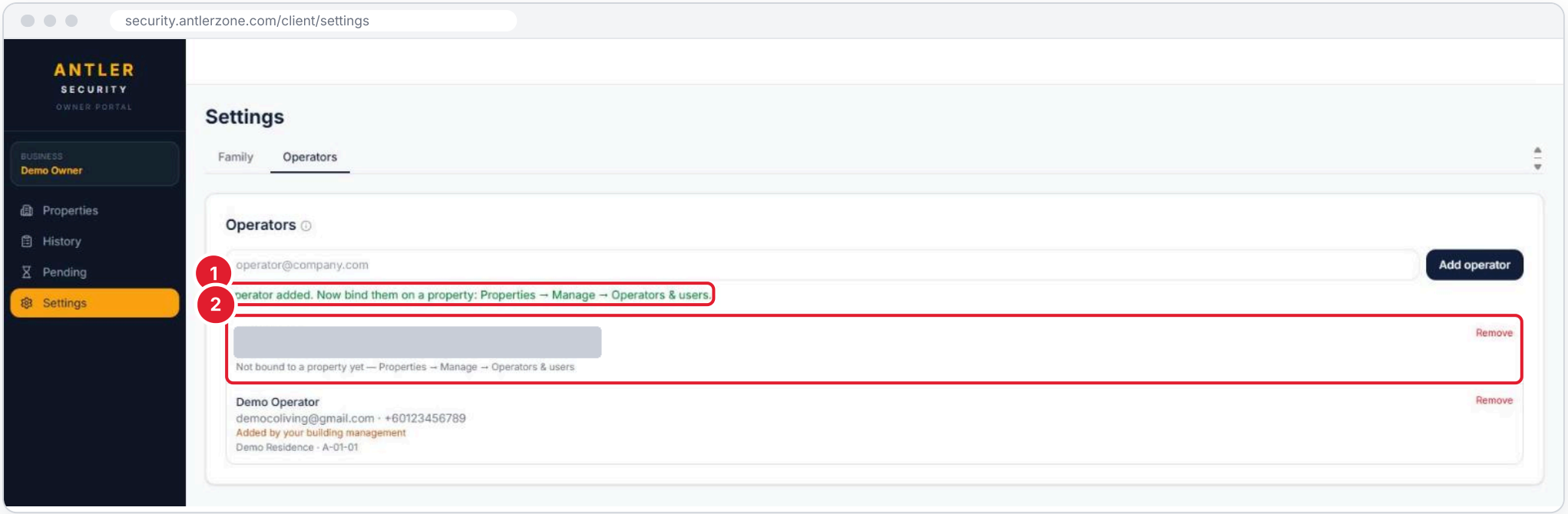


STEP 2

Add the operator by email

Use the email your operator signed up with. They must already be an approved operator on AntlerSecurity.

1. **Settings** in the left menu.
2. Open the **Operators** tab.
3. Type the operator's email.
4. Click **Add operator**.

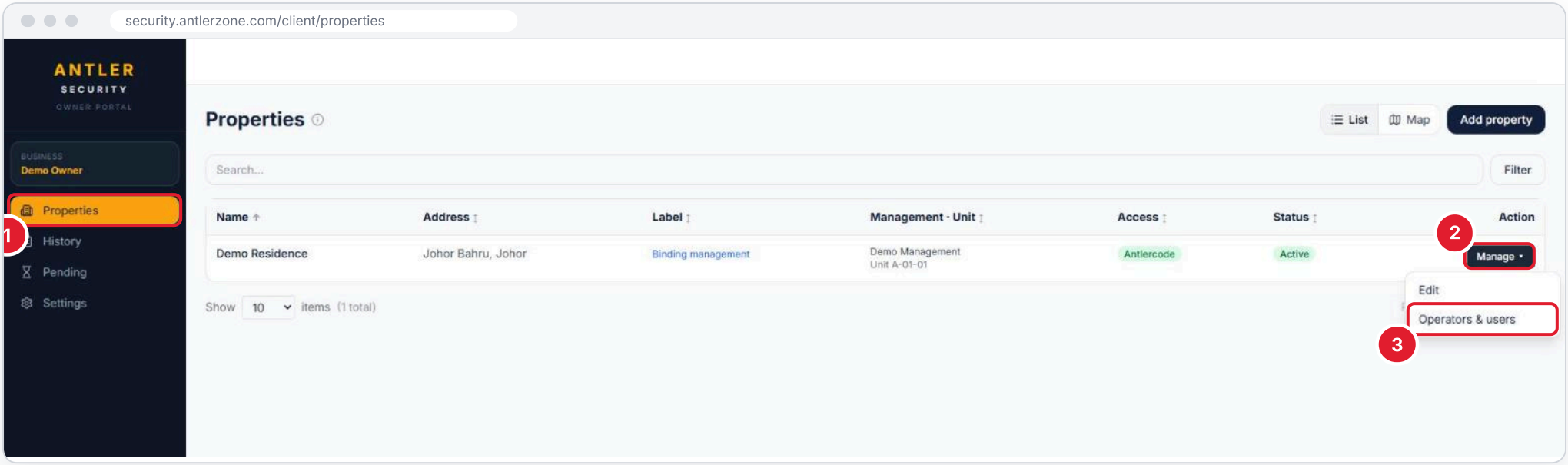


STEP 3

The operator is added — now bind a unit

The operator appears in the list, but cannot do anything yet. You decide which units they can use.

1. Confirmation message.
2. New operator: “Not bound to a property yet”.

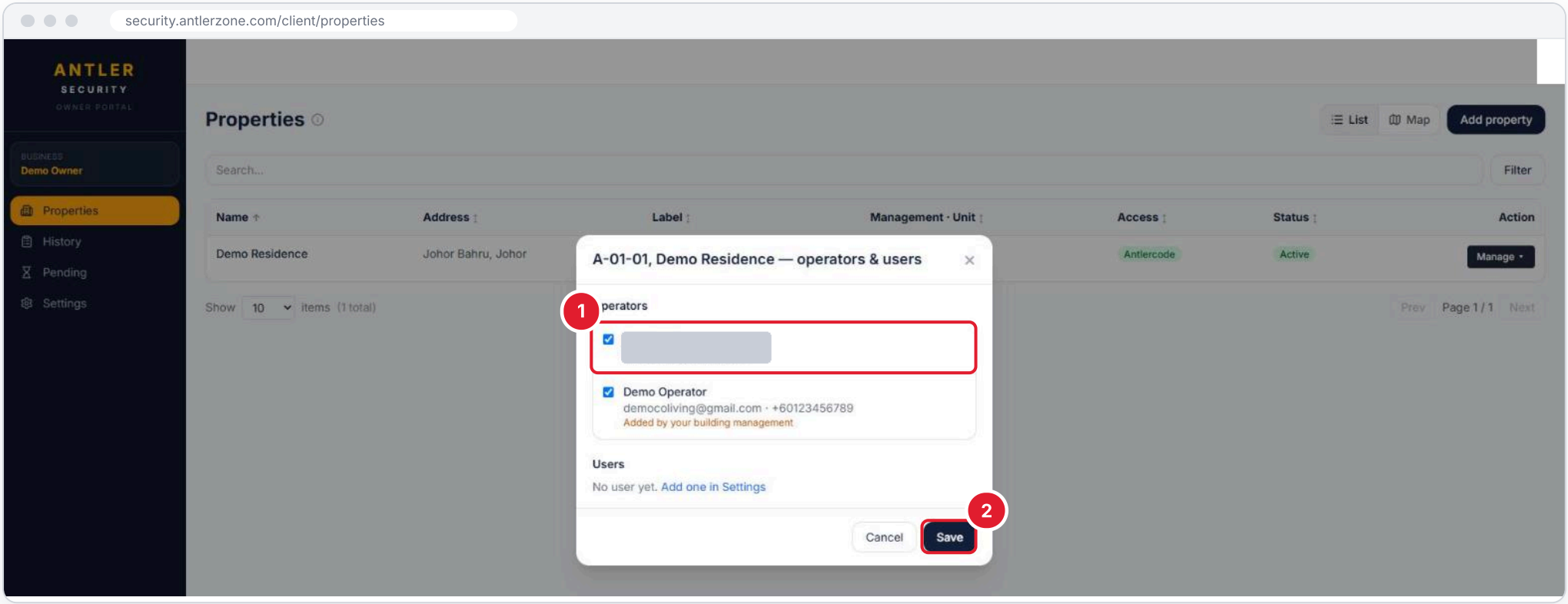


STEP 4

Open your unit

Go to Properties and find your unit.

1. **Properties** in the left menu.
2. Click **Manage**.
3. Click **Operators & users**.

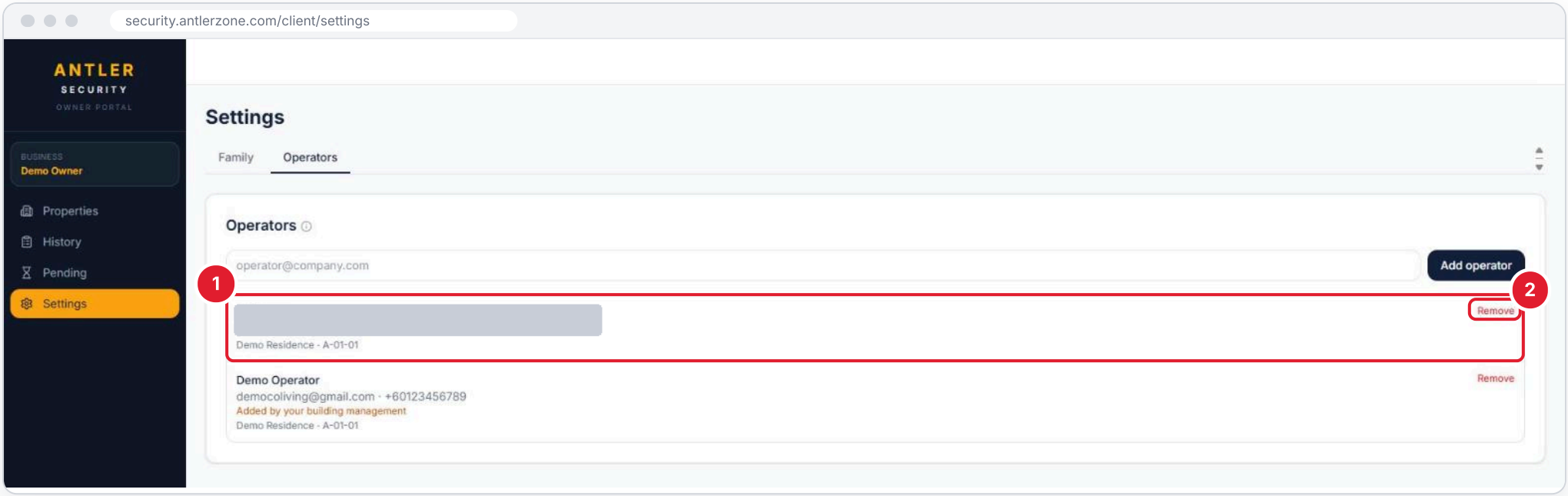


STEP 5

Tick the operator and save

Tick each operator who may create visitor passes for this unit. One unit can have several operators.

1. Tick the operator.
2. Click **Save**.



STEP 6

Check who has access

Settings › Operators now shows the unit under the operator's name. Management and guards can see the operator on this unit.

> Operators added by your building management show "Added by your building management".

1. The unit this operator can use.
2. **Remove** takes away access to all your units at once.