

## Welcome

Make you feel like home

**Homestay Management by Antlerzone** 

### **House Rules**





### Unreturned Access Card/Car Tag

RM200 penalty for not returning key/access card/car tag after check-out.



### Early Check-in/Late Check-out

Please inform us in advance for early check-in or late check-out. Early check-in & Check-out subject to availability.



### **Guest Responsibility**

Guests are responsible for all items in the premises. Any damage or loss will be charged based on the



### Check-in Information

Check-in from  $4\!:\!00\,\mathrm{pm}$  to  $10\!:\!30\,\mathrm{pm}$  for assistance during your arrival.



### **Party Policy**

Notify beforehand. RM500 fee + penalty for undisclosed parties.



### **Prohibition of Illegal Activities**

Engaging in illegal activities in the unit is strictly prohibited. Any such activities will be reported to the police



### **Check-out Time**

Check-out before 11:00am to avoid extra charges for room preparation.



### **Number of Guests**

Provide accurate guest count during booking/payment. Extra guests incur RM50/pax charge.



### **Guest Responsibility – Belongings**

We are not responsible for any forgotten belongings. Please ensure you check thoroughly before checking out.



### **Quiet Hours**

Quiet hours start at 10 pm. Please respect the peace and quiet for all guests.



### No Pets Allowed

Pets are prohibited in our high-rise units. Penalties and summonses will be enforced as per management guidelines.



### No Smoking Policy

Strict no-smoking policy inside the unit. RM500 penalty for smoking. Smoking allowed on balcony with closed glass door.



### Restricted Fruits

Durians, mangosteens, and dragon fruits are not allowed inside the homestay.

### 民宿守则

### **House Rules**

- Check-in is after 3:00 pm, our operating hour is from 9:00am to 10.30pm if you are not familiar with the place, it's better to check-in during this time as we can support you if anything arises
- Check-out before 12:00 pm, check-out later than the provided time will incur in EXTRA PENALTY CHARGE as we need to get the room ready for the next guest
- Unreturned key or access card or car tag after check out will result in an EXTRA PENALTY CHARGE, RM200
- Quiet hour starts from 10pm. No disturbance to other neighbours.
- 5. Registration is a compulsory to our website. Without submission of Passport or IC, we have the right not to send you the check in process for checking in.
- 6. Our property is a smoke-free compound. Strictly no smoking inside our unit. There will be a RM 500 penalty if you smoke in the unit. You can smoke at the Balcony (if any), with the balcony glass door closed. Traces or smell of cigarette smell in the unit is deem to be caught for smoking in the unit.
- 7. If you need early check in or late check out, please inform us in advance. If the unit is available for early check in, we will let you have an early check in FOC. However, there will be a late check

- 8. If you want to party in the unit, please inform us beforehand.

  Additional cost for Party RM500. For Parties without notification and when we find out, there will be a penalty of RM500 for no informing and a RM500 for additional cleaning
- 9. For our setup reference, please indicate the correct number of pax when you do the booking or edit in the platform and make the payment if rm25/pax. Else additional pax will be charge RM50/pax if we find out during your stay.
- 10. Pet is no allowed in all our High-rise unit, penalty and summon will be charged depend on management.
- 11. Guests are personally responsible for their personal belongings and safety. The Owner/Operator will not be responsible for any loss or damages caused towards their belongings or safety.
- 12. Guests are responsible for all the items in the Premise. If there is any damage or loss of items, it will be charged according to the price list.
- 13. We are NOT responsible for any leftover belongings, please doublecheck and make sure you don't leave anything behind when you check out
- 14. NO illegal activities in the unit, if we found out we will report to Police



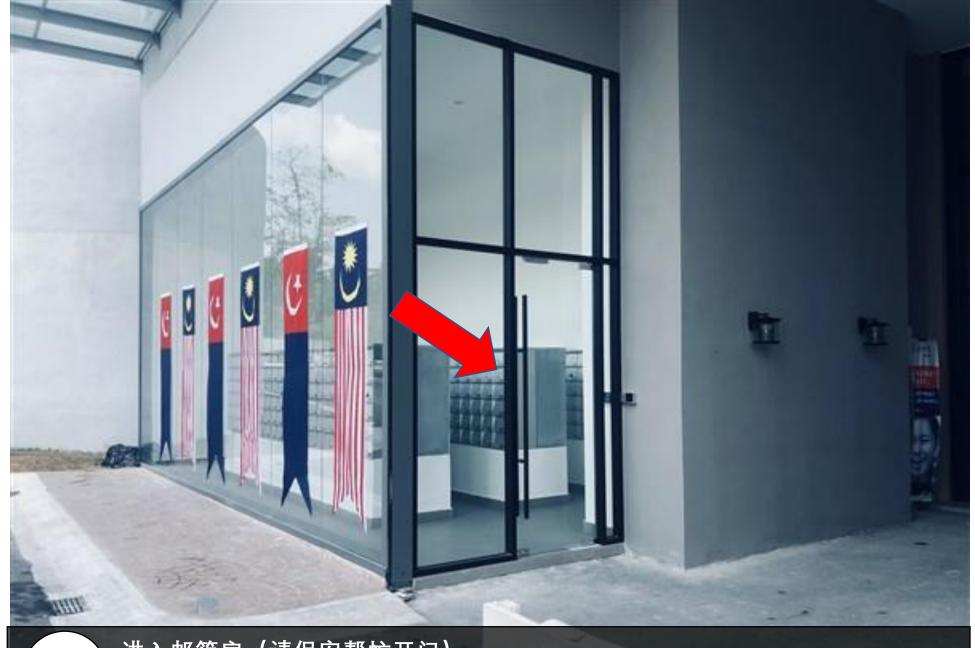
## D'pristine

Unit Number: T1-15-10(3)

Facility Floor: Level 9

Parking lot: level 5





进入邮箱房(请保安帮忙开门) Walk into Mail box Room (Ask Security for help to open door)



寻找信箱T1-15-10 Find mail box T1-15-10







Use the access card to open door



7

用此入口进入停车场 Enter this entrance to the indoor parking area









Use the access card to scan here and go to Level 15



This is your unit.





这两个都是你的单位 Both is your unit



# Thank You

Enjoy every moment of your vacation!

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