



Welcome

Make you feel like home

Homestay Management by Antlerzone

House Rules



Unreturned Access Card/Car Tag

RM200 penalty for not returning key/access card/car tag after check-out.



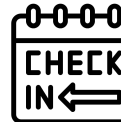
Early Check-in/Late Check-out

Please inform us in advance for early check-in or late check-out. Early check-in & Check-out subject to availability.



Guest Responsibility

Guests are responsible for all items in the premises. Any damage or loss will be charged based on the price list.



Check-in Information

Check-in from 4:00 pm to 10:30 pm for assistance during your arrival.



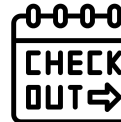
Party Policy

Notify beforehand. RM500 fee + penalty for undisclosed parties.



Prohibition of Illegal Activities

Engaging in illegal activities in the unit is strictly prohibited. Any such activities will be reported to the police.



Check-out Time

Check-out before 11:00am to avoid extra charges for room preparation.



Number of Guests

Provide accurate guest count during booking/payment. Extra guests incur RM50/pax charge.



Guest Responsibility – Belongings

We are not responsible for any forgotten belongings. Please ensure you check thoroughly before checking out.



Quiet Hours

Quiet hours start at 10 pm. Please respect the peace and quiet for all guests.



No Pets Allowed

Pets are prohibited in our high-rise units. Penalties and summonses will be enforced as per management guidelines.



No Smoking Policy

Strict no-smoking policy inside the unit. RM500 penalty for smoking. Smoking allowed on balcony with closed glass door.



Restricted Fruits

Durians, mangosteens, and dragon fruits are not allowed inside the homestay.



Arc Austin Hills

Unit Number: B-33A-27

Facility Floor: Level 7

Parking Lot: Level 1-30



1

从此入口进入，请与保安登记与记录 (B-33A-27)
Entrance from here and make a register with security (B-33A-27)



2

寻找 Block B 的大厅
Find Block B lobby



3

去信箱区
Go mailbox area



4

寻找 B-34-27 信箱,输入客服给的密码

Find B-34-27 mailbox,password will given by customer service



5

进入大厅旁边的停车场
Parking Entrance is beside the lobby.



6

上楼至 L1
Go up to L1



7

转右
Turn right



8

直走
Go Straight



9

转右
Turn Right



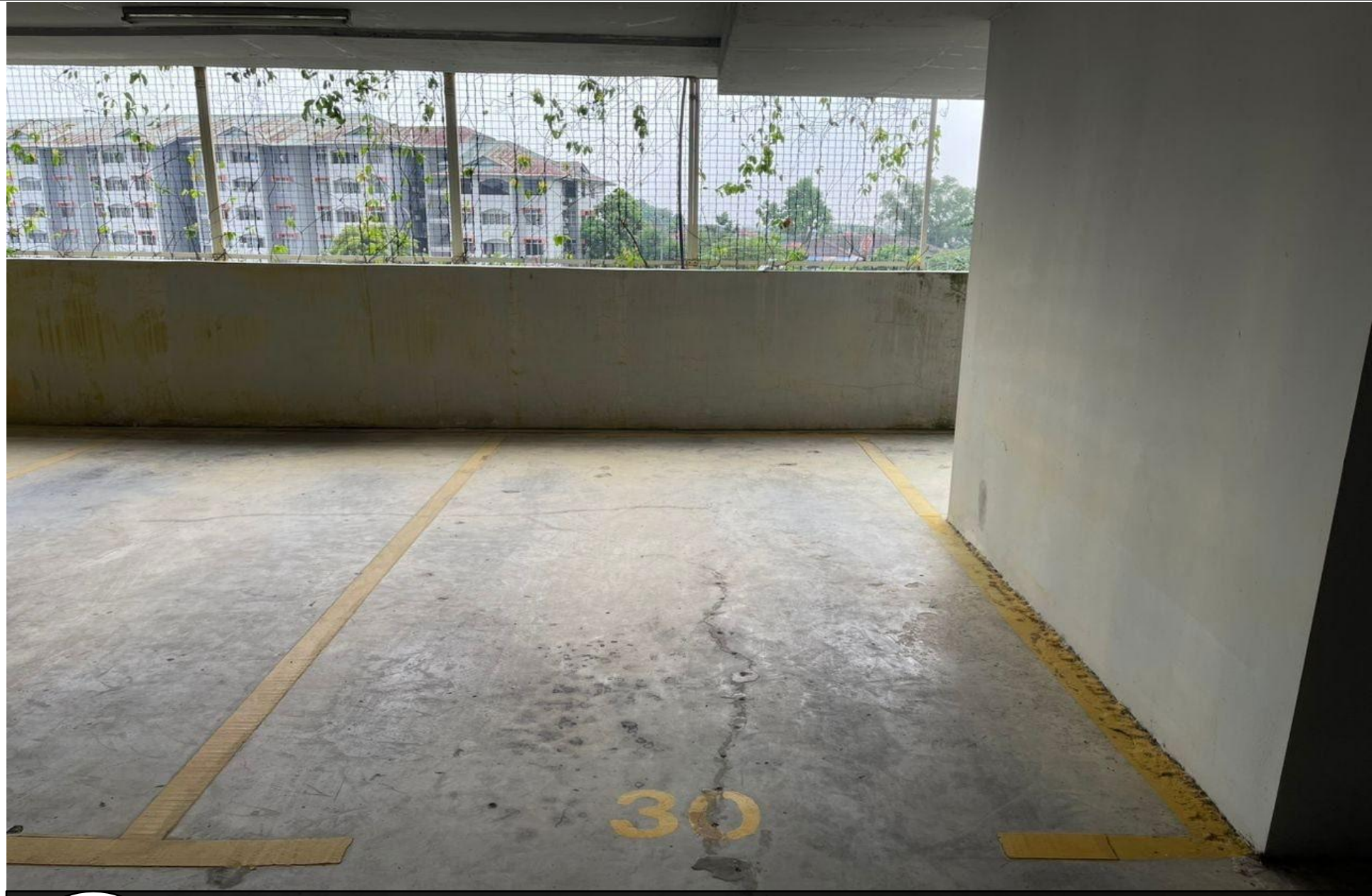
10

转右
Turn left



11

停车位在左边
Parking lot is on your left



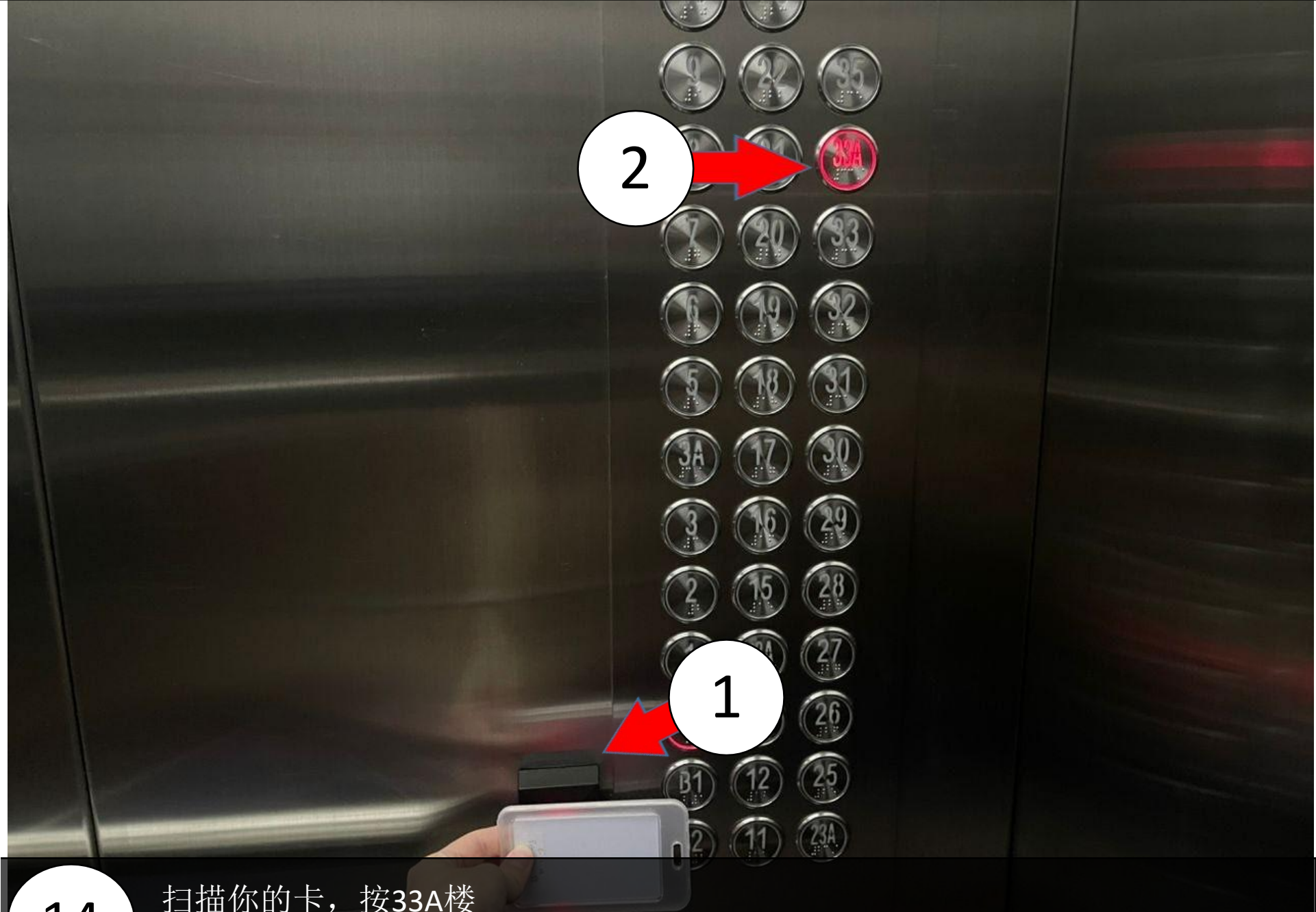
12

这是你的停车位 (L1-30)
This is your parking lot (L1-30)



13

进入大厅
In the lobby



14

扫描你的卡，按33A楼
Scan your card here and press lvl 33A



15

直走，你的单位会在你的左手边

Go straight, your unit will be at your left hand side



16

B-33A-27



17

扫描蓝卡进入
Scan the blue token to enter



Thank You

Enjoy every moment of your vacation!

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