



Welcome

Make you feel like home

Homestay Management by Antlerzone

House Rules



Unreturned Access Card/Car Tag

RM200 penalty for not returning key/access card/car tag after check-out.



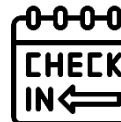
Early Check-in/Late Check-out

Please inform us in advance for early check-in or late check-out. Early check-in & Check-out subject to availability.



Guest Responsibility

Guests are responsible for all items in the premises. Any damage or loss will be charged based on the price list.



Check-in Information

Check-in from 4:00 pm to 10:30 pm for assistance during your arrival.



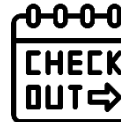
Party Policy

Notify beforehand. RM500 fee + penalty for undisclosed parties.



Prohibition of Illegal Activities

Engaging in illegal activities in the unit is strictly prohibited. Any such activities will be reported to the police.



Check-out Time

Check-out before 11:00am to avoid extra charges for room preparation.



Number of Guests

Provide accurate guest count during booking/payment. Extra guests incur RM50/pax charge.



Guest Responsibility – Belongings

We are not responsible for any forgotten belongings. Please ensure you check thoroughly before checking out.



Quiet Hours

Quiet hours start at 10 pm. Please respect the peace and quiet for all guests.



No Pets Allowed

Pets are prohibited in our high-rise units. Penalties and summonses will be enforced as per management guidelines.



No Smoking Policy

Strict no-smoking policy inside the unit. RM500 penalty for smoking. Smoking allowed on balcony with closed glass door.



Restricted Fruits

Durians, mangosteens, and dragon fruits are not allowed inside the homestay.



Arc Austin Hills

Unit Number: C-29-18

Facility Floor: Level 7

Parking Lot: Level 1-67



1

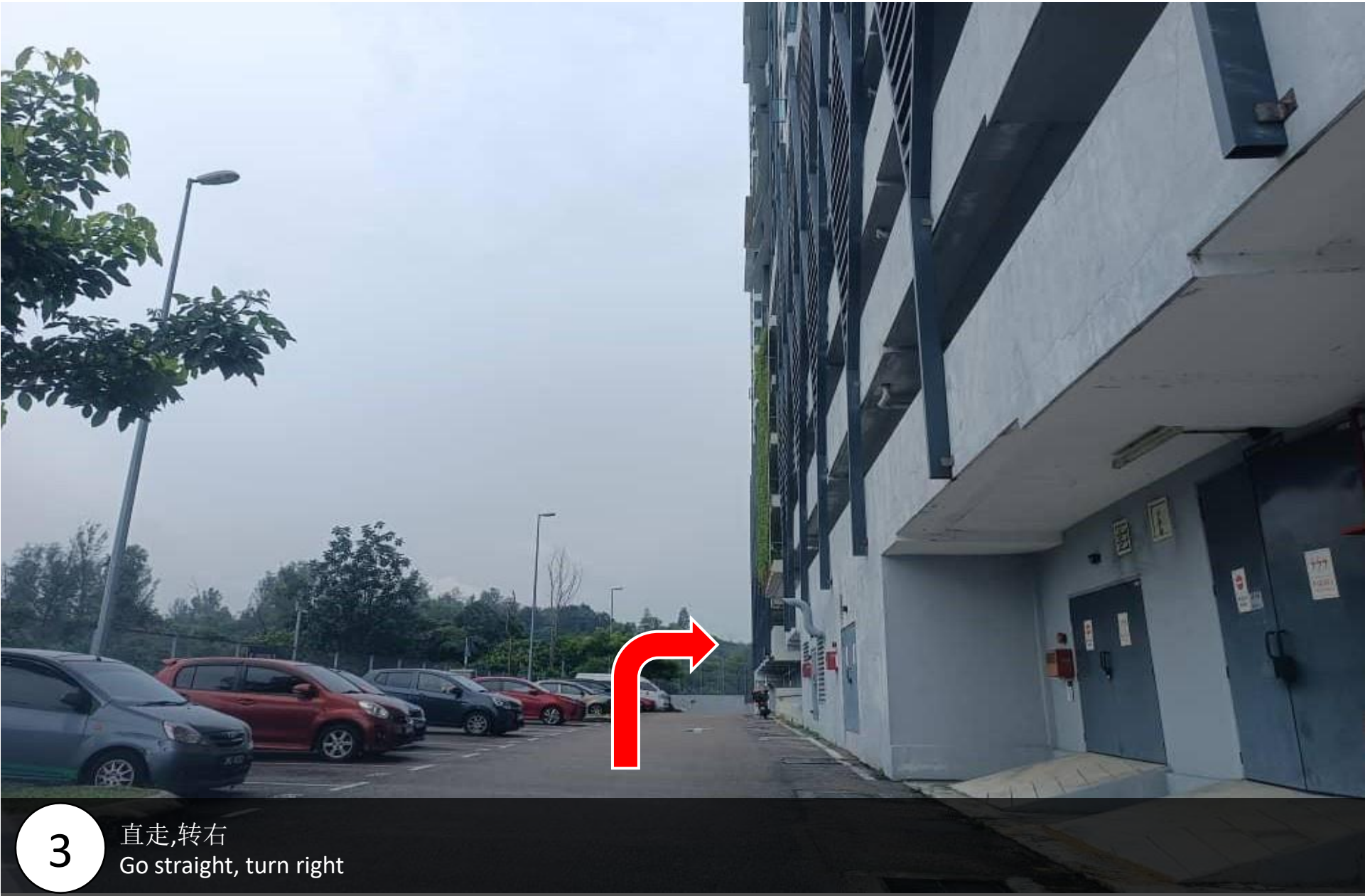
根据GPS来到这里，让保安看客服给你的QR code做为登记与记录
Follow GPS, ask security see the QR code given to you by the customer service as registration



2

过了保安室后,直走,转右

Once get in from guard house, go straight & turn right



3

直走, 转右
Go straight, turn right



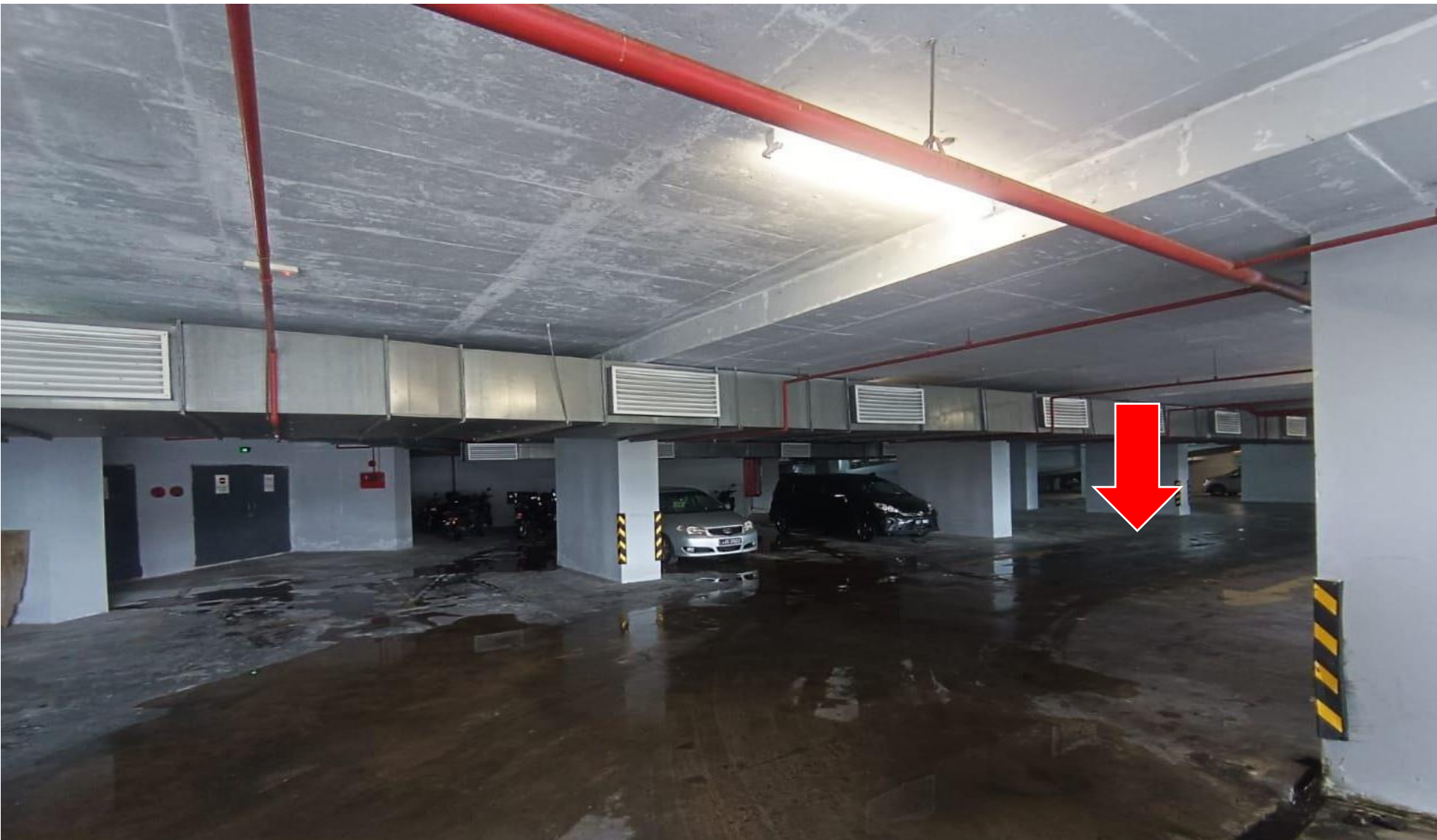
4

直走
Go straight



5

转右进入这个路口
turn right into this intersection



6

把车停在此处, 前往信箱处拿钥匙
Park the car here and go to the mailbox to get the keys



7

进入此处
Enter



8

去信箱区，寻找C-29-18信箱
Go mailbox area, find the mailbox C-29-18



10

拿到钥匙, 回到车上转左
After take key, back to the car and then turn left



11

转右
Turn right



12

转右, 上楼一直上到1楼

Turn right, go upstairs all the way to the 1th floor



13

转右抵达一楼

Turn right, and then reach 1th floor





15 转右
Turn right



16

直走, 转左
Go straight, turn left



17 直走
Go straight



18

这是您的车位
This is your parking lot

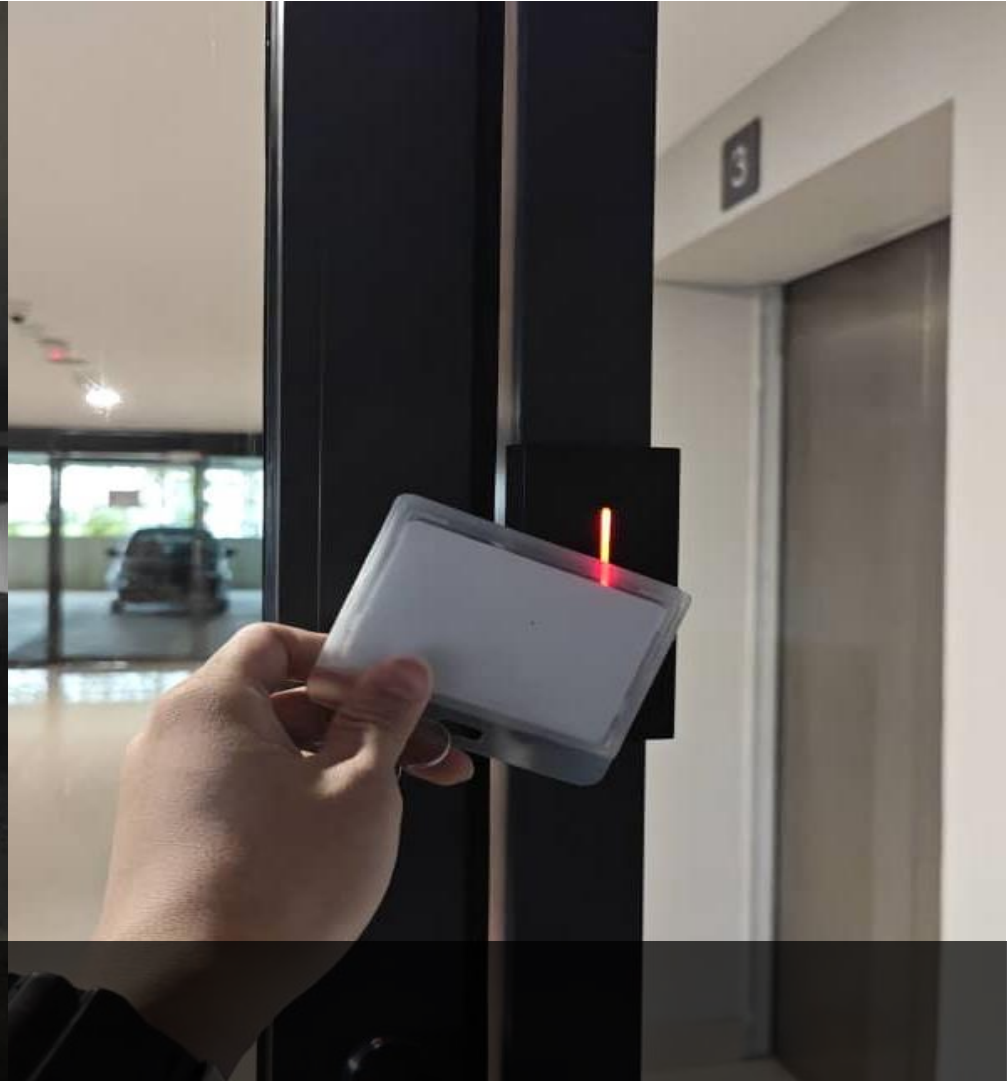


19 Parking lot 67



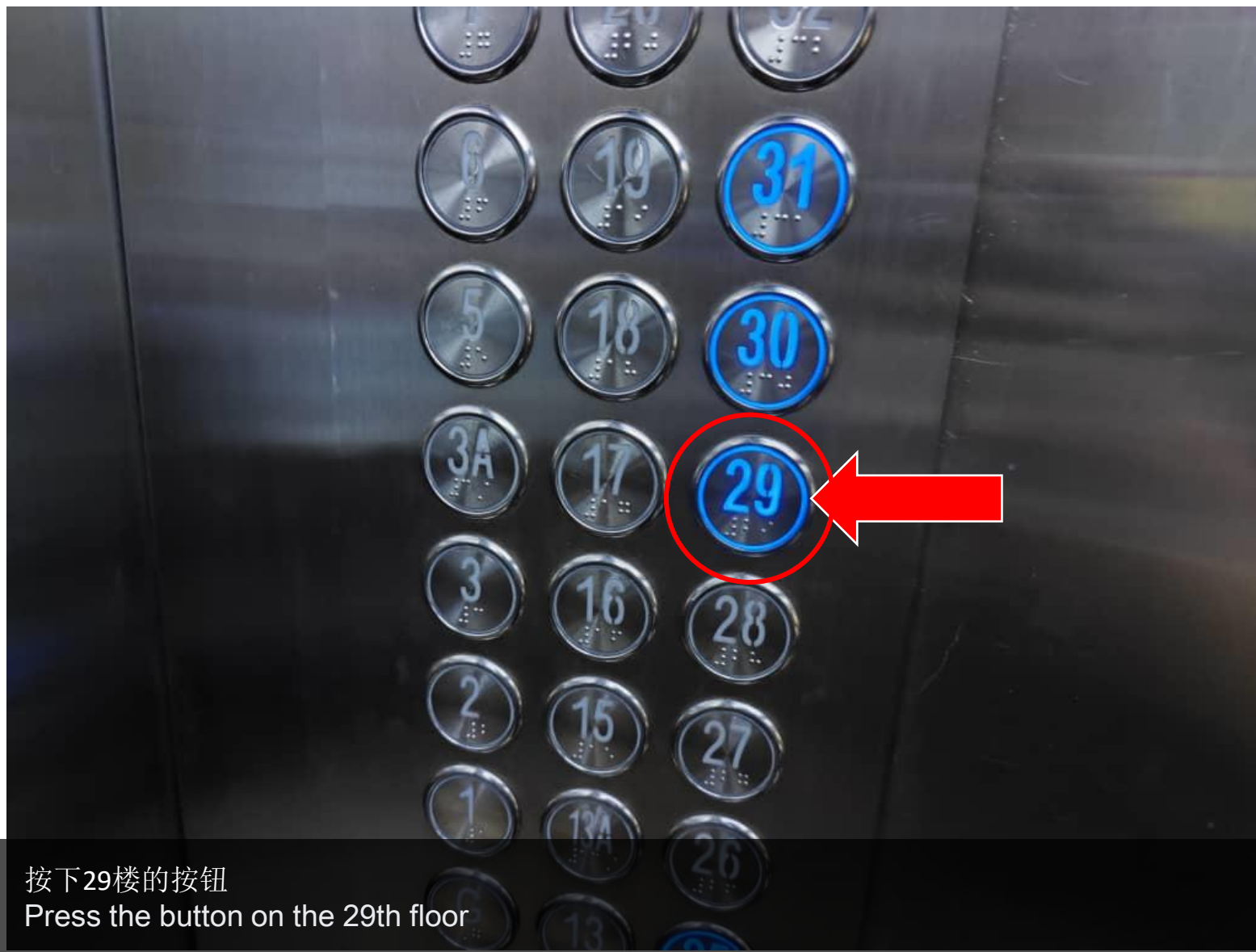
20

去此门口
Go to this door



21

用卡扫描进入
Scan the card to enter



22

按下29楼的按钮
Press the button on the 29th floor



23

直走
Go straight



24 转左
Turn left



25

您的单位将在您的右侧
Your unit will be on your right hand side



26

#29-18



27

使用蓝色芯片扫描此处，就能进入
Scan your blue token here, and gain entry



Thank You

Enjoy every moment of your vacation!

Homestay Management by Antlerzone