



The Raffles Suites

THE RAFFLES SUITES

欢迎您预订我们的民宿 Welcome to our homestay

我们很感谢您把我们的名宿当成自己家，
我们希望给予您更好的服务，尤其是那些
很照顾我们单位的租客，谢谢您。

We really appreciate guest who will take care
of our place just like their own. We would be
happy to give better offers to our retuning
guest, especially those who take good care of
our place.



民宿守则

House Rules

1. Check-in is after 3:00 pm, our operating hour is from 9:00am to 10.30pm if you are not familiar with the place, it's better to check-in during this time as we can support you if anything arises
2. Check-out before 12:00 pm, check-out later than the provided time will incur in EXTRA PENALTY CHARGE as we need to get the room ready for the next guest
3. Unreturned key or access card or car tag after check out will result in an EXTRA PENALTY CHARGE, RM200
4. Quiet hour starts from 10pm. No disturbance to other neighbours.
5. Registration is a compulsory to our website. Without submission of Passport or IC, we have the right not to send you the check in process for checking in.
6. Our property is a smoke-free compound. Strictly no smoking inside our unit. There will be a RM 500 penalty if you smoke in the unit. You can smoke at the Balcony (if any), with the balcony glass door closed. Traces or smell of cigarette smell in the unit is deem to be caught for smoking in the unit.
7. If you need early check in or late check out, please inform us in advance. If the unit is available for early check in, we will let you have an early check in FOC. However, there will be a late check
8. If you want to party in the unit, please inform us beforehand. Additional cost for Party RM500. For Parties without notification and when we find out, there will be a penalty of RM500 for no informing and a RM500 for additional cleaning
9. For our setup reference, please indicate the correct number of pax when you do the booking or edit in the platform and make the payment if rm25/pax. Else additional pax will be charge RM50/pax if we find out during your stay.
10. Pet is no allowed in all our High-rise unit, penalty and summon will be charged depend on management.
11. Guests are personally responsible for their personal belongings and safety. The Owner/Operator will not be responsible for any loss or damages caused towards their belongings or safety.
12. Guests are responsible for all the items in the Premise. If there is any damage or loss of items, it will be charged according to the price list.
13. We are NOT responsible for any leftover belongings, please double-check and make sure you don't leave anything behind when you check out
14. NO illegal activities in the unit, if we found out we will report to Police



1

进入此入口，向左转
Go into this entrance and turn left



2

把车停在任何访客停车位
Park your car in any visitor parking lot



Management Office
#5.03 The Raffles Suite
Pershiran Sutera Danga, Bandar UDA Utama
81200 Johor Bahru, Johor Darul Ta'lim, MALAYSIA
Office Mobile No.: +6011 1122 9979 Tel: +607 2

GENE

TO BE ENFORCE FOR ALL CONTRACTOR, WHOEVER

1. DOWNLOAD My Sejahtera APPLICA OR HUAWEI APP GALLERY ONTO MOB
2. REGISTER AS My Sejahtera USERS, IN DECLARATION, ON THE APPLICATION C
- LINKS: <https://mysejahtera.malaysia.go>
3. PLEASE WEAR MASKS.
4. PLEASE SCAN My Sejahtera QR CODE
5. CHECK TEMPERATURE.
6. PLEASE USE HAND SENITIZERS.
7. PRACTICE SOCIAL DISTANCING.
8. PRACTICE GOOD PERSONAL HYGINE AT



THANK YOU.



BY ORDER OF
THE RAFFLES SUITES MANAGEMENT OFFICE
for BADAN PENGURUSAN BERSAMA PANGSAPURI RA

3

按门铃进入大厅
Ring the doorbell and enter the lobby



4

在柜台处向保安出示预订资料并注册

Show booking details to guard and register at counter



5

乘搭电梯上楼（只可以用箭头指着的这两架电梯）
Take lift to go upstairs (Only these two lifts can be used)



6

点击27楼
Go to level 27





7

出电梯后往右转
Turn right after coming out from the lift



8

单位就在右边第一间

Your stay is the first unit on right side

SUITE
27.03

BMG
GROUP

9

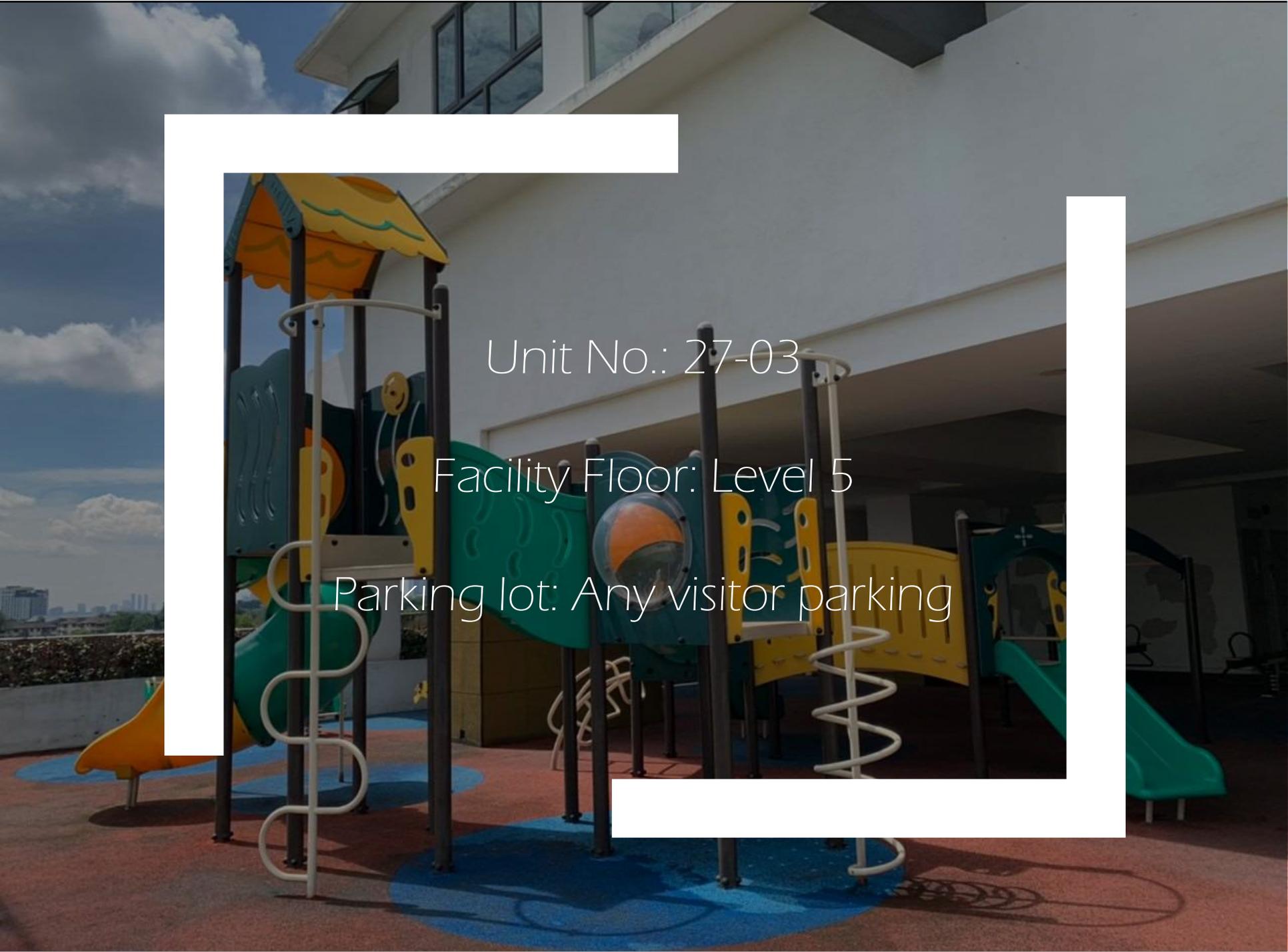
27-03



10

触动银幕，直到出现数字，输入客服给的密码进入

Touch the screen till the numbers come out then key in the pin provided



Unit No.: 27-03

Facility Floor: Level 5

Parking lot: Any visitor parking



1

如果想去游泳池
If you want to go swimming pool



2

男性请从男厕进入泳池

Guys can go to swimming pool through the male toilet



3

女性请从女厕进入泳池

Girls can go to swimming pool through the female toilet



4

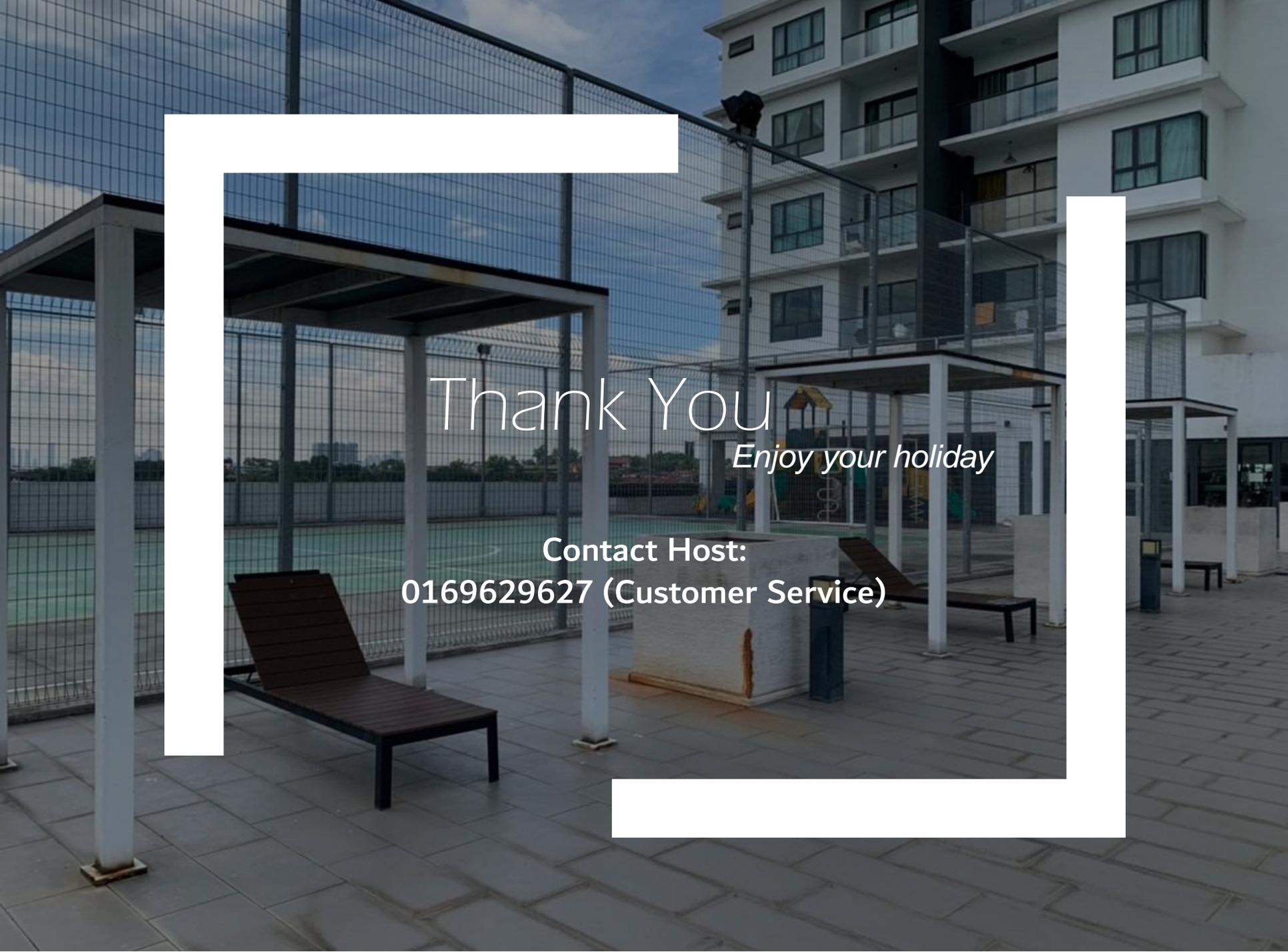
从此入口通往泳池

Go to swimming pool through this door



5

欲使用健身室请用iCARES内的Digital Key
Press Digital Key inside iCARES to enter the gym



Thank You

Enjoy your holiday

**Contact Host:
0169629627 (Customer Service)**